

# **Power Wizard<sup>®</sup> Shock Technology Offers a 2-Year Warranty**

## **30 DAY SATISFACTION GUARANTEE**

POWER WIZARD, INC. guarantees your complete satisfaction with this fence energizer. If you are not satisfied with this product, you may return the energizer to the original place of purchase within **30 days of purchase** for a full refund. Proof of purchase is required for a full refund.

## **LIMITED WARRANTY**

POWER WIZARD, INC. warrants all fence energizers to the original purchaser for a period of **twenty-four (24) months** from the date of purchase, when installed and used in accordance with the enclosed installation instructions. You must retain your receipt for proof of purchase. This warranty covers defects in materials and workmanship to the fence energizer. The warranty also covers damage to the energizer caused by lightning and voltage spikes.

## **TERMS THAT APPLY TO BOTH THE GUARANTEE AND WARRANTY**

Improper installation, misuse, neglect, and tampering of any kind are NOT covered under the 30-Day Guarantee or the Limited Warranty. No warranty other than the above is expressed or implied. Implied warranties of merchantability and fitness for a particular application are hereby disclaimed unless the law specifically precludes this disclaimer. The manufacturer and seller shall have no liability for damages, incidental or consequential, resulting from or caused by any failure, malfunction, or defect of any product. The sole obligation of Power Wizard, Inc. shall be limited to repair or replacement, at its option, of the defective fence energizer or part.

## **TO MAKE A WARRANTY CLAIM**

1. First, disconnect the energizer from the fence and confirm that voltage output at the energizer terminals is not normal.
2. Before returning the product under warranty, you must call Power Wizard at (800) 866-2161 to obtain a Return Goods Authorization number and a shipping address for the service center that will process the return. The RGA number must accompany the returned product.
3. Attach a note showing your name, phone number, return address, and a brief description of the problem.
4. Pack the product carefully in an oversized carton with crushed newspaper for cushioning.
5. The customer is responsible for covering the shipping cost of the product(s) to and from the manufacturer. The product(s) should be shipped, prepaid, and insured against shipping loss or damage.